WEBINAR
TeamMate Technology

Dedicated to Giving Our Partners
More Ways to **Monetize MS Teams**
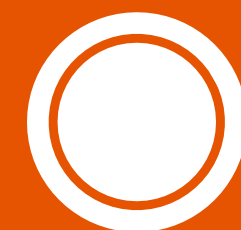
TeamMate

![TeamMate logo]

Meet TeamMate's
Newest Products

Get ready to do more with these exciting new products.

🎤	**Teams Call Recorder**
⭕	**Teams Chat Connector**
🔗	**Operator Connect Express**

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Teams Call Recorder

A voice recorder for internal and external calls.

Key Features

- User Activation in TM EPP

- Teams Based- Captures all Voice activity

- Browser-Based Interface w/ Single Sign-on for Users and Admins

- Play Back or Download Calls

- Integrated Teams App to pause/resume call recording

- User Groups for ease of provisioning

- Retention & Storage of Recorded Calls

- TeamMate Cloud or Microsoft SharePoint Storage

- Audit logs

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Recordings

Recordings

Tenant
Teammate Technology

| | Search | | Start date | | End date | |

☐	Call Type	Start date ↓	End date	Duration	Status	
☐	▶ ⬇ 🟦	2025-01-26 16:28:42	2025-01-26 16:29:10	0:28	Completed	⌄
☐	▶ ⬇ 🟦	2025-01-26 16:28:42	2025-01-26 16:29:10	0:28	Completed	⌃

Participants	Compliance Recording	Application
Eric Hernaez	✅	🟦
Zoltan Repasi	✅	🟦

☐	▶ ⬇ 🟦	2025-01-25 13:52:54	2025-01-25 14:11:29	18:35	Completed	⌄
☐	▶ ⬇ 🟦	2025-01-25 13:52:54	2025-01-25 14:11:29	18:35	Completed	⌄
☐	▶ ⬇ 🟦	2025-01-24 17:53:06	2025-01-24 18:02:39	9:33	Completed	⌄
☐	▶ ⬇ 🟦	2025-01-24 17:47:16	2025-01-24 18:05:18	18:01	Completed	⌄
☐	▶ ⬇ 🟦	2025-01-24 17:31:32	2025-01-24 17:47:28	15:56	Completed	⌄

▶ --:-- / --:-- 1x 🔊 Records by page: 20 « ‹ 1/1 › »

eric@teammatetechnolo...

Chat Connector

Enables federation of Teams and other messaging platforms

Rich IM and Presence   Channel Participation   Self-Service Provisioning   End-2-End Encryption

- Designed to eliminate administrative headaches for Teams-centric organizations that also use other collaboration platforms

- Move conversations out of siloed collaboration tools with focus on security & privacy

- Secure cross platform collaboration

Teams Chat Connector

Enables federation of Teams and other messaging platforms

On the Roadmap

- Webex
- Zoom
- WhatsApp

Operator Connect Express (OCE)

An alternative to the traditional Operator Connect model.

About

- Available through Sippio Partner Program
- Sell SIP Trunks to Teams Phone
- DIDs provisioned in TM EPP
- Enhanced flexibility
- Zero setup costs
- No tile in Teams Admin Center

Operator Connect Express (OCE)

An alternative to the traditional Operator Connect model.

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Operator Connect. Vs. Operator Connect Express

	MS Operator Connect	OCE
Certification Req'd	Yes	No
Marketing Tile	Yes	No
Ease of Setup	High	High
Flexibility	Low	High

Operator Connect Express (OCE)

An alternative to the traditional Operator Connect model.

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Operator Connect Express vs. SIP Trunk Connector (DRaaS)

	OCE	DRaaS
Global Admin Req'd	<u>No</u>	Yes
Reseller Support	Yes	Yes
User Provisioning	TAC by Enterprise	TeamMate Portal by SP
Your DIDs in Teams	Yes	Yes

Questions?

TeamMate Technology

*Seamless Integration for
Simplified Communications*

Teammatetechnology.com   413-331-6100   info@teammatetechnology.com

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New Products Now Available!

How To:

Demo any new service by opening a support ticket and request access.

90 days free for all users added in Q1 2025

New services **require addendum*** to Service Agreement.

Configuration instructions are available in online documentation.

*To request a pricing addendum, send email to billing@teammatetechnology.com